

Safety iPass Helps Daycares Follow Protocols in a Midwest Winter

The Challenge

Unlike public schools, daycares were not required to shut down or go online during the 2020 pandemic. In fact, they were providing an essential service for essential workers.

Instead, they protected staff and students by running manual temperature checks and health screenings at the door each morning. That meant a staff member had to sit outside and parents had to wait in line to check students in. That process worked, but it wasn't sustainable—especially with a Chicago winter looming.

The Solution

Toddler Town chose CrisisGo's Safety iPass to pre-screen all their students and minimize time at dropoff. Parents fill out a health screening for their child each morning, certifying that they are healthy and symptom-free and also provide contact information should there be a problem. Once the screening has been completed, parents receive a QR code which staff will scan to let children into the building.

"We brought Safety iPass on board so the parents could do everything at home, instead of sitting outside in the cold. There are no lines or backups."

The Results

Toddler Town has seen great success with Safety iPass. They are able to check in healthy students quickly and keep sick kids home. Staff members also feel safer because they can more easily socially distance. It's not just that it's faster and more efficient; it's also safer.

"It also helped us comply with DCFS protocols because it gave us the data to track when students checked in and when they signed out at the end of the day. The documentation was great."

At first, administration was worried about getting parents on board, but they were pleasantly surprised:

"Parents love it. It reassures them that what we're doing is safe and that we're following the protocols and we aren't playing games. We're taking this seriously. Every child is being checked...Some of our parents have actually come back because of Safety iPass. When we tell them they have to certify and answer these questions every day, it gives them a sense of safety. People don't like new things, but this is one that did work because it was a necessity."

Safety iPass is keeping students and staff at Toddler Town safe and it's reducing community spread of COVID-19 within their community.

"If there's a spread, we are able to say we're doing our part."





Customer Profile

Toddler Town Daycare is a fully licensed education-based daycare center in Chicago and Evanston dedicated to providing a safe and happy environment where young children between the ages of 2 and 6 can learn, play, explore and grow, while their parents are at work. Toddler Town has stayed open throughout the COVID-19 pandemic to provide valuable child care for essential workers.

Industry: Daycare Region: Chicago, IL Total Buildings: 2 Total Students: 160 Total Staff: 23

Customer Since: 2020

Safety iPass is the easiest and most paperless way to track, document, and follow protocol.



Owners Toddler Town Daycare, Toddler Town Too Daycare

